

## Service / Repair Form

Please complete in BLOCK CAPITALS throughout.

Company: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Contact: \_\_\_\_\_ Email: \_\_\_\_\_

Landline: \_\_\_\_\_ Mobile: \_\_\_\_\_

Please indicate the service that is required:

Serial No. of Handset: \_\_\_\_\_

1. Handset-Only Service @ £200.00\*  plus Repair  → **PLEASE JUST SENT THE HANDSET**

2. Handset plus Accessories Service @ £250.00\*  plus Repair  → **PLEASE SENT THE FULL CASE**

3. Repair only  (only normally available if the handset has a valid Calibration Certificate from Comdronic)

\*Claim a 25% "Regular Servicing" discount off the above prices if it is less than 2 years since Comdronic last serviced/calibrated the handset and its security label is still in-tact (Comdronic's decision is final):

Prices are in GBP and exclude VAT. Return carriage is extra and depends on delivery location (see below).

Additional Comments / Information Regarding Any Faults / Symptoms:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ (please continue overleaf as required)

Typical Return Carriage Costs (per unit) [subject to change, as per prevailing rates]:	Economy Service		Express Service	
	Handset	Full Case	Handset	Full Case
Mainland UK	-----	-----	£15.00	£20.00
Rep. of Ireland	£30.00	£30.00	£45.00	£55.00
France, Germany	£35.00	£35.00	£45.00	£55.00
Italy, Spain	£40.00	£40.00	£55.00	£70.00
Canada, USA	-----	-----	£45.00	£60.00
Australia, Hong Kong, Malaysia, Philippines, Thailand	-----	-----	£60.00	£80.00
Saudi Arabia, Bahrain, Kuwait, Qatar, U.A.E.	-----	-----	£70.00	£100.00
Egypt, Pakistan	-----	-----	£80.00	£120.00

**RETURN ADDRESS: Comdronic Ltd (Product Workshop), Unit 7 Alpha Terrace, West Road, Ipswich, Suffolk, IP3 9FD, United Kingdom**